

# GBS in a post-Covid scenarios

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# GBS has been a vital part of the Polish economy success



Based on  
EY SPECTRUM model



ABSL Annual Report  
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# Areas of change post COVID-19 pandemic

Technology



Globalization  
vs. Regionalization



Health, Natural resources  
and Climate





A futuristic office environment with a blue-toned aesthetic. In the center, a white and blue robotic arm is positioned over a desk. To the left, a man with glasses and a beard, wearing a blue shirt, is leaning over the desk, pointing at a tablet. To the right, a woman in a blue shirt is holding a tablet and looking towards the man. In the background, there are several computer monitors displaying data. The overall scene suggests a collaborative work environment focused on technology and innovation.

Human Capital will be key to drive innovation,  
and overcome turbulent times





# New function of office space



„Cash is king“

Agility

**Resilience**

Winning spirit

**Business**  
continuity

**Opportunity**

Efficiency

**Compliance**

Leadership

**Boldness**

**Effectiveness**

Value creation

Investment



# Thank you